

Empowering You Through a Person-Centred Approach

At Care Carriage, we believe every person deserves the chance to live life *their way*. That's why everything we do is guided by a **person-centred approach** — the foundation of quality support under the **NDIS (National Disability Insurance Scheme)**.

What Does “Person-Centred” Really Mean?

A person-centred approach means **you're in control**.

It's about focusing on your goals, choices, and dreams — not just your disability or diagnosis.

We take the time to listen, understand what's important to you, and design supports that fit your life. Whether your goal is gaining independence, building new skills, finding a job, or connecting with your community — **you decide**, and **we support**.

Our Commitment to You

At Care carriage we make sure every participant feels valued, respected, and heard. Our team follows five key principles:

1. **Respect and Dignity** – We treat every person as an individual, with kindness and care.
2. **Choice and Control** – You make the decisions about your supports and services.
3. **Empowerment** – We focus on your strengths, abilities, and goals.
4. **Collaboration** – We work closely with you, your family, and your support network.
5. **Flexibility** – Your needs may change, and we adapt with you.

How We Bring the Person-Centred Approach to Life

- We listen carefully to your goals during your NDIS planning process.
- Together, we create a personalised support plan that reflects your choices.
- We match you with dedicated, compassionate support workers who understand your preferences.
- We regularly review your plan to make sure it continues to meet your goals and lifestyle.



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Real Support, Real Results

When supports are built *around you*, life opens up with new possibilities.

We've seen participants gain confidence, achieve independence, reconnect with their community, and reach milestones they once thought were out of reach.